

Covid-19 Risk Control Policy (Revised)

New Clients

Have you completed & submitted our 'Covid-19 Consultation Form'?

Please contact us if you have not .

Our team will be ready to greet you at your appointment time. Salon doors are kept open for ventilation.

We request that you please wear your own mask if possible & put it on when you arrive. We do have masks available if necessary. Please use the hand sanitizer on entering the salon.

If you answer YES to ANY of the questions below then please DO NOT enter the salon. Instead, call & re-book after a 7 day period.

DO YOU HAVE?

- **A High Temperature?**
- **A New Continuous Cough?**
- **Loss of Taste & Smell?**
- **Or have you been in contact with anyone new or a confirmed Covid19 patient within the last 14 days?**
- **Are you isolating due to Track & Trace**

PLEASE RESPECT & FOLLOW OUR COVID-19 COMPANY GUIDELINES

- **Please bring a mask with you and put it on before entering the Salon. Masks are also available at the Salon. Please arrive on time & you will be greeted by a team member**
- **Arriving late may mean your appointment is cancelled.**
- **Be patient & aware of both employees & other clients.**

- **Please Use hand sanitizers provided on entry & for the car park tablet.**
- **Remember social distancing where possible - our team will guide you.**
- **With team guidance, we will still space seating.**
- **We can now serve our range of lovely hot drinks in disposable cups with bamboo spoons or china - your choice!**
- **We have magazines but understand if you wish to use your own device**
- **We prefer to take payment by card but will now take cash as an alternative.**
- **If you wish to tip please do this with cash & give this directly to the team member.**

COVID-19 SALON PROTACOL & STRICT CLEANING PROCEDURES WILL REMAIN

- **Regular hand washing with soap & hot water / hand sanitiser routine.**
- **Fresh clean gown & towels for each client. All gowns are used only once before boiling to sanitise.**
- **We regularly clean chair arms and basin neck rests after use.**
- **Team Barbicide Equipment Disinfection Certification - all equipment is regularly sanitised**
- **Gloves used.**
- **Additional regular strict cleaning regime for the salon.**
- **New work rota to reduce the number of working team members**